

# Vigilant and watchful— every day

In the 10 years since the 9/11 attacks, Boeing has aggressively enhanced its security

This month marks 10 years since terrorists took to the skies over New York, Pennsylvania and Washington, D.C. We watched in disbelief as our Boeing airplanes were flown into the World Trade Center, the Pentagon and a field in Pennsylvania. Three members of our Boeing team were among those who died.

These attacks spawned the need for heightened awareness and enhanced security around the world. Today, this reality remains the new norm as ongoing threats and other global events reinforce the paramount importance of security to our company and our industry.

Over the past 10 years, Boeing has taken a broader and deeper look at our own security. In our mission to protect people, property and information, we've aggressively assessed our vulnerabilities and implemented protective programs. We've accomplished this by working closely with the appropriate government agencies—both inside the United States and internationally—in areas of common interest and concern for ensuring the security and safety of our people and operations.

Internally, we use more robust and innovative technologies to better secure our facilities and tighten access to our property, products and systems. Our company badges—once used mainly as visual identifiers—now authenticate an individual's authorized entrance to company property and our internal systems. We've greatly enhanced our background screening requirements for all new hires and other non-Boeing personnel, and we've used our own Boeing-developed technologies to expand the monitoring capabilities around our facilities. And in areas where much more stringent access measures are required, we're exploring advanced security technologies such as biometrics, the method for uniquely recognizing people based on physical attributes such as fingerprints or retinal identification.

And the Security & Fire Protection people you see every day—and many you don't—are all supporting our endeavors



*“We need to be personal stakeholders in our own security and to practice ongoing situational awareness.”*

— Dave Komendat

*Vice president and chief security officer*

PHOTO: MARIAN LOCKHART/BOEING

to keep every facet of our great company safe.

But the most evident change has been among our own employees. We as individuals better understand the need to be personal stakeholders in our own security and to practice ongoing situational awareness. The Boeing people who design and build our products, develop our systems, interface with our customers and suppliers, and manage our workforce have become one of our most reliable sources for spotting unusual circumstances.

In recent years, several potential terrorist attacks around the world were thwarted because citizens saw something suspicious and notified local authorities. These individuals trusted and acted on their instincts—and it saved lives. It's imperative that we all share in this responsibility. *If you see something suspicious, say something!*

The events of 9/11 affected each of us. As you read this issue of *Frontiers*, reflect on those we lost and honor their memory. And remember, it's you—the employees—who help make our company a safe and secure place to work by remaining vigilant and watchful every day. ■

*See pages 12–13 to read comments from employees about how 9/11 affected them and what it means to them today.*